

Mobile Hotspot

Quick Start Guide



Get Help First

Contact us before returning this product

Do not return this product to the place of purchase before contacting **Internet on the Go**

internet-go.com

1-855-925-2666

Internet
on the **Go**

Box Contents

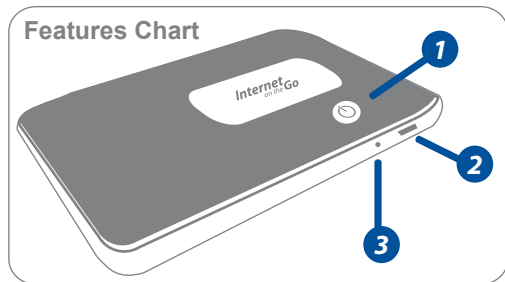
- Internet on the Go Mobile Hotspot
- USB Charger
- Carry Pouch
- Quick Start Guide

Compatibility

Works with any WiFi enabled computer, laptop or tablet.

Features:

- 1 Power Button (LED)
- 2 Micro USB Port
- 3 Service Status Indicator (LED)

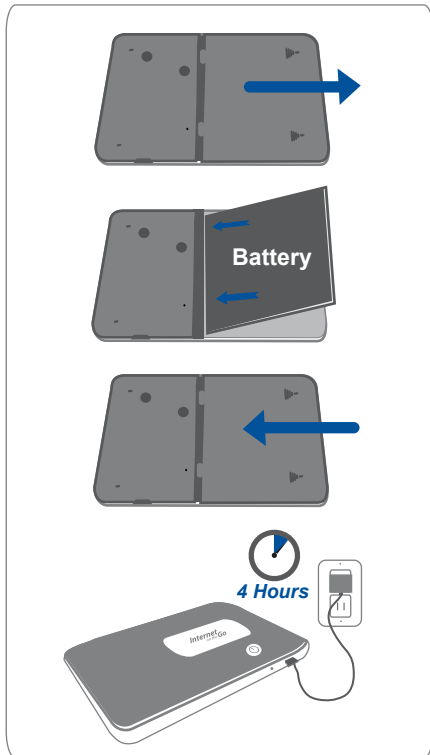


1. BATTERY

Battery Installation

Place the battery in the battery compartment. Charge the mobile hotspot for 4 hours until light turns green before first use.

- ⚠ Only use the included charger to charge the mobile hotspot. Other chargers or your computer may not have sufficient power to charge this device.

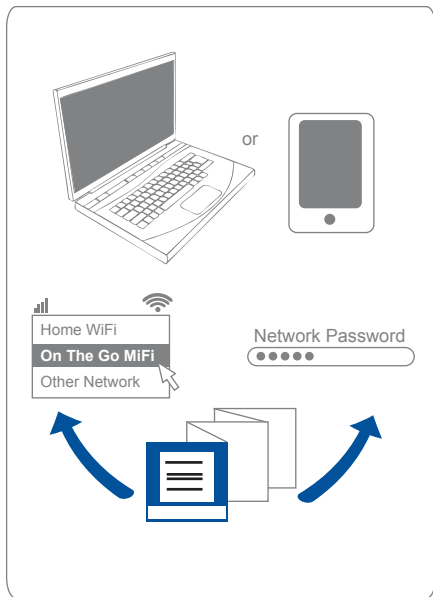


2. CONNECT

Connect To WiFi

If the mobile hotspot is not yet turned on, press the power button and wait for the button to light up. Open the WiFi connection manager on your laptop or tablet and select the "On The Go MiFi" network from the list. When prompted, enter the network password.

- i** The WiFi network name and password are found on a sticker on the last page of this guide. For more information about how to connect to a WiFi network, see the section "Connecting to your Mobile Hotspot's WiFi network" on the reverse side of this guide.



3. REGISTER

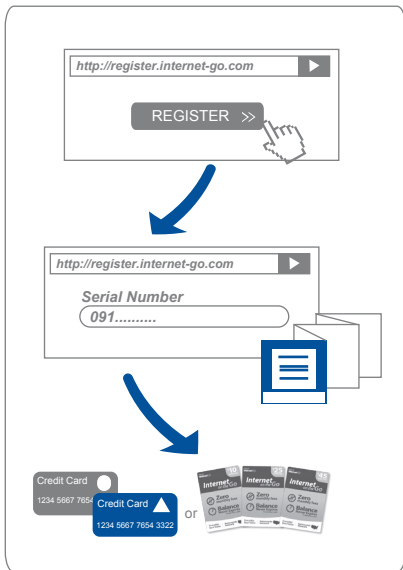
Register Mobile Hotspot

Go to

<http://register.internet-go.com> to register your device. You will need a credit or debit card or an Internet on the Go refill card to add megabytes to your account.



During the activation process you will be asked for the serial number of your mobile hotspot. This number is found on a sticker on the last page of this guide.



Manage Your Data Usage

- View your real-time usage at <http://mifi.admin/>
- View your historical usage and balance at <http://manage.internet-go.com/>
- Download the Hotspot Manager App for Mac, Windows, iOS or Android from <http://www.internet-go.com/hotspot-manager/>

Internet on the Go is perfect for visiting websites, reading e-mails and many other online activities. Because you pay by the megabyte, some activities like downloading large files or streaming videos is better done on a home or office WiFi connection.

Mobile Hotspot Status LEDs

Service Status Indicator LED	Status
No Light	Off
Green Light Solid	On, but not transmitting or receiving
Green Light Slow Blinking	On, but there is no service
Green Light Intermittent Blinking	On and transmitting or receiving data

Power Button (Connection) LED	Status
No Light	Off
Blue Light Solid	On, device is roaming
Green Light Solid	On, fully charged
Green Light Glowing	Hibernate mode
Red Light Blinking	Battery is critically low
Amber Light Solid	Battery is charging
Amber Light Blinking	Device error, reset mobile hotspot

Connecting to your Mobile Hotspot's WiFi network

Windows

Click the wireless network icon in the bottom right corner of the task bar and select the On the Go MiFi network. Enter the network password when prompted.

Mac

Click the wireless network icon in the menu bar and select the On the Go MiFi network. Enter the network password when prompted.

iOS (Apple iPad, iPhone, iPod Touch)

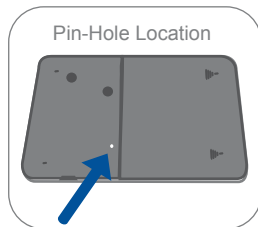
Go to Settings > Wi-Fi and select the On the Go MiFi network. Enter the network password when prompted.

Android (Kindle Fire, Samsung, Asus and many others)

Go to Settings > Wi-Fi and select the On the Go MiFi network. Enter the network password when prompted.

Reset your Mobile Hotspot to factory default settings

- Locate the master reset on the bottom of your mobile hotspot.
- Insert a small, pointed object, i.e. a paper clip, into the pin-hole that protects the master reset button.
- Hold down 6 seconds.
- Once you perform a master reset all settings revert to the default values, including your password and any security settings you may have configured.



Troubleshooting

I cannot connect to the Internet

- Turn the Mobile Hotspot off and back on, then wait for 2 minutes for the Mobile Hotspot to reconnect to the network.
- Verify the signal strength on <http://mifi.admin/> or in the Hotspot Manager. If there is no signal, verify the coverage in your area on the coverage map. (<http://www.internet-go.com/coverage/>)
- Go to <http://manage.internet-go.com/> and sign in to verify that your device is active and has a sufficient balance.

The network is not showing up in my computer's WiFi/network list

- If the network does not appear right away, ensure that the mobile hotspot is powered on, wait about 30 seconds for your computer to find the network and refresh the list. When the mobile hotspot is connected to the computer with a USB cable (not recommended) the device operates in USB modem mode and WiFi will be turned off.

The device seems to have frozen or the LED is flashing amber

- Reset the device to the factory default settings by pressing the master reset button. (See previous page for reset instructions.)

I can't remember my password

- Enter the default password, found on the sticker on this guide or reset the device to the factory default settings by pressing the master reset button, then enter the default password from the sticker on this guide. (See previous page for reset instructions.)

Answers to many other questions can be found on our support website at <http://support.internet-go.com/>.

Battery Care

You will need to install and charge the battery as described on the front of this guide. Some batteries perform best after several full charge/discharge cycles. Battery life depends on the network, signal strength, temperature, features, and accessories you use.

Read the battery care instructions at <http://www.internet-go.com/battery-care>.

Caring for your Device

- Avoid storing your device in extreme temperatures.
- Store your device in a dry and clean environment.
- Avoid spilling any liquid on your device or immersing it in water.
- Do not place any labels on the device as doing so could alter the sensitivity of the antenna.
- Do not force the cable into the USB port.
- Do not apply force to the top or bottom of your device.
- Detach the USB Cable from MiFi before transport.

Warranty Information

The Internet on the Go Mobile Hotspot has a one year limited warranty, see <http://internet-go.com/warranty> for full details.

Important Connection Information

The serial number (ESN-DEC) can be found on a sticker in the battery compartment.

The WiFi connection information can be found on a sticker on the back of the Mobile Hotspot.

Do not discard this guide. You may need this information later to connect your device